# ANTHONY NI

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## Dear Manager at Sydney Water

## I am confident of success as an Customer Service Admin.

## With over four years’ experience in call sales, customer support, and software/data analysis, I offer strong client engagement and appointment-setting skills.

## At Futu Securities, I drove a 10% conversion rate through outbound calls promoting trading account funding, using Exact CRM and Call Assist to manage pipelines and billing. At Woolworths Group and Acciona, I automated workflows with Google Sheets and Python. Building Power BI dashboards with SQL.

## I currently build suburb data web dashboards and generate prospective clients for rental and property management services at Good Hope.

## If you think I’m a good fit, feel free to call 0435023886.

## Best regards,

## Anthony Ni